# THE HAWALA SYSTEM IN THE WESTERN BALKANS: CHALLENGES AND STRATEGIES FOR COUNTERTERRORISM AND COUNTERINTELLIGENCE

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#### Abstract:

The Hawala system, an informal and traditional money transfer mechanism, has been a subject of concern for counterterrorism and counterintelligence agencies worldwide due to its potential exploitation for illicit financial activities, including terrorism financing. This paper provides a comprehensive examination of the Hawala system's presence in the Western Balkans, a region historically characterized by geopolitical complexity and a complex security landscape.

Drawing on empirical data and regulatory analysis, this study explores the challenges posed by the Hawala system in the context of counterterrorism and counterintelligence efforts in the Western Balkans. It examines the system's vulnerabilities, its exploitation for terrorism financing and the difficulties faced by intelligence agencies in monitoring and disrupting Hawala networks. Moreover, the paper assesses the regulatory frameworks implemented by countries in the region and offers practical policy recommendations to enhance counterterrorism and counterintelligence strategies, fostering greater security and stability in the Western Balkans.

**Keywords:** Hawala, Western Balkans, Counterterrorism, Counterintelligence, Anti-Money Laundering.

#### Introduction

The Western Balkans, a region nestled at the Southeastern Europe, has played a pivotal role in the complex interplay of political, cultural and security dynamics (Blockmans, 2006). Its strategic location, historical legacies and ethnic diversity have rendered the Western

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Balkans a region of geopolitical significance and at times, volatility. Amidst this intricate tapestry of challenges and opportunities, one phenomenon has garnered increasing attention from scholars and security experts alike: the Hawala system. The Hawala system, an informal and ancient money transfer mechanism, has become a subject of heightened concern in the context of counterterrorism and counterintelligence efforts in the Western Balkans (Hancock, 2008).

The Hawala system's presence in the Western Balkans is far from a mere financial curiosity; it constitutes a complex and multifaceted challenge (Müller, 2012). This paper embarks on a comprehensive exploration of the Hawala system within the Western Balkans, aiming to shed light on the challenges it poses and the strategies required for effective counterterrorism and counterintelligence in this respect. The research methodology involves an extensive literature review of academic articles and public books, coupled with analysis by experts. By synthesizing information from various scholarly and professional sources, this study aims to provide a comprehensive understanding of the Hawala system within the Western Balkans. The research objective is to provide a detailed overview of the general situation regarding the Hawala system in the Western Balkans. Through meticulous analysis and synthesis of existing literature and expert insights, this study seeks to shed light on the multifaceted challenges posed by the Hawala system in the region, as well as to identify potential strategies for effective counterterrorism and counterintelligence efforts.

# **Background and Significance**

The Hawala system's historical origins can be traced back to the Arab world and the Indian subcontinent, where it evolved as a means of facilitating remittances and trade (Jamwal, 2002). This informal financial network operates on trust, relying on a web of brokers or Hawaladars who facilitate cross-border transactions, often without the need for formal financial institutions (Müller, 2012). This system's decentralized and trust-based nature has made it an attractive vehicle for the transfer of funds, both legitimate and illicit, across the Western Balkans and beyond (Lascaux, 2014).

The Western Balkans, comprised of Albania, Bosnia and Herzegovina, Croatia, Kosovo, Montenegro, North Macedonia and Serbia, has long grappled with a complex blend of historical, ethnic and political tensions (Abbas, 2007). These intricacies, coupled with the region's proximity to conflict zones and its historical role as a crossroads between East and West, have rendered it vulnerable to various security challenges, including terrorism and organized crime (Gibas-Krzak, 2013).

Understanding the Hawala system's presence and operation within the Western Balkans is of paramount significance. This region has witnessed a proliferation of illicit financial activities, including money laundering, terrorism financing and the movement of funds for criminal enterprises (Lodge, 2020). The Hawala system, operating outside conventional banking channels and regulatory oversight, offers a veil of anonymity that makes it a preferred choice for those seeking to transfer funds covertly (Jamwal, 2002).

Furthermore, the Hawala system's vulnerabilities have been exploited by terrorist organizations operating in or with links to the Western Balkans. The financing of terrorism through Hawala networks presents a significant security risk that requires immediate attention. Numerous high-profile cases have underscored the need to unravel the intricacies of these systems, monitor their activities and develop effective strategies to counter their use for nefarious purposes.

This paper delves into the historical evolution, operational mechanics and vulnerabilities of the Hawala system in the Western Balkans, offering a nuanced understanding of its role in facilitating both legitimate and illicit financial transactions (Abbas, 2007). Through empirical data and regulatory analysis, utilizing meticulous analysis and synthesis of existing literature and expert insights, it examines the challenges faced by intelligence agencies in monitoring and disrupting Hawala networks. Moreover, it evaluates the regulatory frameworks implemented by Western Balkan countries and suggests practical policy recommendations to bolster counterterrorism and counterintelligence efforts in the region (Passas, 2017).

By addressing these critical issues, this paper aims to contribute to the broader discourse on security and stability in the Western Balkans and provide insights that can inform more effective strategies for countering terrorism financing and illicit financial activities (Gibas-

Krzak, 2013). It is within this context of historical complexity, geopolitical significance and evolving security threats that the Hawala system in the Western Balkans emerges as a subject of utmost relevance and urgency.

# **Understanding the Hawala System**

The Hawala system, an ancient and clandestine money transfer mechanism, has a rich historical evolution that spans centuries and continents, rooted in principles of trust, discretion and personal relationships (Han et al., 2022). This informal financial network originated in the medieval Islamic world, primarily in regions such as the Indian subcontinent and the Arabian Peninsula, where it served as a pragmatic solution for facilitating cross-border trade and remittances. Its name, "Hawala," is derived from the Arabic term "Hawala" signifying "transfer" or "change" underscoring its central function of moving funds from one location to another, often across great distances (Passas, 2017).

Historical Evolution: The Hawala system's historical evolution is characterized by its resilience and adaptability, reflecting its capacity to navigate changing political, economic and technological landscapes. While pinpointing its exact inception remains challenging, historians suggest that the Hawala system traces its roots to the early Islamic expansion during the eighth century (Lascaux, 2014). During this period, as Muslim merchants and traders engaged in long-distance commerce, the Hawala system emerged as a means to expedite the secure movement of funds. Trusted intermediaries, known as Hawaladars, facilitated these transactions, laying the foundation for the system's principles of trust and honour (Han et al., 2022).

The Hawala system played a pivotal role during the Islamic Golden Age, a period marked by flourishing trade, cultural exchange and economic activity (Jamwal, 2002). As Islamic civilization thrived, so did the Hawala system, adapting to meet the evolving financial needs of merchants, traders and travellers (Passas, 2017). It became an integral tool for facilitating transactions across expansive trade networks, including the renowned Silk Road, connecting regions as distant as North Africa, South Asia and the Middle East (Jamwal, 2002). During this time, the Hawala system showcased its inherent flexibility and ability

to operate effectively across diverse currencies, languages and cultures (Lascaux, 2014).

With the spread of Islam and the ascendancy of Muslim empires, the Hawala system's influence expanded, gaining prominence in regions under Ottoman, Safavid and Mughal rule (Çınar, 2022). The Ottoman Empire, in particular, relied on the Hawala system to facilitate the efficient movement of funds across its vast territorial holdings and commercial interests. The system's cross-cultural adaptability enabled it to thrive in this diverse geopolitical landscape (Çınar, 2022).

In the modern era, the Hawala system adapted once again, shifting its focus from traditional trade to remittances (Jamwal, 2002). It became a lifeline for migrant workers and diaspora communities, providing them with a means to remit money to their families in their countries of origin. This transition reflects the Hawala system's ability to respond to evolving financial needs while maintaining its core principles of trust, efficiency and the swift transfer of funds.

Yet, in the 20th and 21st centuries, the Hawala system faced new challenges and opportunities. As governments and international organizations began scrutinizing its role in facilitating illicit financial activities, including terrorism financing and money laundering, regulatory efforts emerged to formalize and monitor aspects of the system (Han et al., 2022). This led to a complex interplay between traditional practices and modern financial regulations, with the Hawala system both adapting to new realities and grappling with increased scrutiny (Lodge, 2020).

*Operational Mechanics*: The operational mechanics of the Hawala system are as intricate as they are discreet, grounded in a network of trust-based relationships. Its key operational steps are as follows:

- 1. <u>Initiation of a Transaction</u>: A sender (client) approaches a local Hawaladar to initiate a transaction, specifying the amount of money to be transferred and providing details about the recipient, including their name and location (Jamwal, 2002; Müller, 2012). These transactions are often conducted verbally, without the need for written documentation (Lascaux, 2014; Çınar, 2022).
- 2. <u>Authentication and Verification</u>: Trust is fundamental to the Hawala system. The sender and Hawaladar typically share an established relationship, often built over years of doing business together or through referrals from trusted sources (Hancock,

- 2008). This personal connection serves as a form of authentication, with the Hawaladar verifying the sender's identity and the legitimacy of the transaction (Passas, 2017).
- 3. Recording the Transaction: While Hawala transactions are frequently verbal agreements, Hawaladars often maintain meticulous records of their transactions, often in ledgers or through modern record-keeping methods (Jamwal, 2002). These records serve both as a reference for the Hawaladar and as a means of tracking the flow of funds (Hancock, 2008).
- 4. Payment to the Recipient: Upon verification of the transaction, the Hawaladar in the sender's location contacts a corresponding Hawaladar in the recipient's location (Müller, 2012). The sender's Hawaladar provides the recipient's details and the agreed-upon amount. The recipient's Hawaladar then contacts the recipient, who is often provided with a unique code or password to confirm their identity (Hancock, 2008). Once authenticated, the recipient is paid the transferred amount, usually in the local currency (Lascaux, 2014).
- 5. <u>Settlement among Hawaladars</u>: After the recipient receives the funds, the two Hawaladars involved in the transaction settle their accounts (Müller, 2012). Settlement can occur through various means, including offsetting transactions, cash payments or even non-financial arrangements (Çınar, 2022). This step is crucial for maintaining trust and equilibrium within the Hawala network (Passas, 2017).
- 6. <u>Commission Fees</u>: Hawaladars typically charge commission fees for their services, varying based on factors such as the amount transferred, the distance between the sender and recipient and the perceived risk of the transaction. These fees are typically deducted from the transferred amount (Jamwal, 2002).
- 7. Anonymity and Secrecy: An essential characteristic of the Hawala system is its emphasis on confidentiality and discretion (Hancock, 2008). Transactions are conducted privately and participants often prefer to remain anonymous to avoid attracting undue attention (Çınar, 2022). While this secrecy has legitimate applications, it has also raised concerns among authorities about potential misuse for illicit activities (Passas, 2017).

# Counterterrorism and Counterintelligence in the Western Balkans

Counterterrorism and counterintelligence efforts in the Western Balkans constitute a multifaceted and dynamic challenge, caused by the region's historical complexities, ethnic diversity and geopolitical significance (Đorđević et al., 2018; Heineman and Nomikos, 2022). The Western Balkans, comprised of countries such as Albania, Bosnia and Herzegovina, Croatia, Kosovo, Montenegro, North Macedonia and Serbia, has faced a range of security threats, including terrorism, organized crime and extremist ideologies (Abbas, 2007; Herbert, 2022). In response to these challenges, both domestic and international actors have mobilized to confront and mitigate these threats (Kudlenko, 2019).

Subsequently, Western Balkans historically marked by a mosaic of cultures, religions and political structures, has often been a crucible of conflicts and tensions (Blockmans, 2006). The disintegration of Yugoslavia in the 1990s led to a series of brutal ethnic conflicts that left scars on the region's social fabric (Gibas-Krzak, 2013). These conflicts, coupled with the collapse of authoritarian regimes in some Balkan states, created a fertile ground for the emergence of extremist ideologies and armed groups (Arsovska, 2019).

The region's vulnerability to terrorism threats is exacerbated by several factors, including its proximity to conflict zones in the Middle East, a history of inter-ethnic tensions and economic challenges (Richards, 2018). Notably, the Western Balkans has been identified as a source of foreign fighters joining terrorist organizations in Syria and Iraq, leading to concerns about radicalization and the potential return of battle-hardened extremists (Gibas-Krzak, 2013). Moreover, the region has seen the emergence of home-grown extremist movements and networks, some with transnational ties, contributing to a complex security landscape (Blockmans, 2006; Đorđević et al., 2018).

To address these threats, Western Balkan countries have implemented a range of counterterrorism strategies (Abbas, 2007). These strategies encompass legal reforms, intelligence sharing, law enforcement cooperation and countering violent extremism (CVE) programs. Regional organizations, such as the Southeast European Law Enforcement Centre (SELEC) and the Regional Cooperation Council

(RCC), have played vital roles in facilitating information exchange and collaboration among Western Balkan states (Blockmans, 2006; Proksik, 2017). Furthermore, some countries have adopted comprehensive CVE approaches, focusing on preventing radicalization and promoting deradicalization and reintegration (Bures, 2010).

However, numerous challenges and obstacles persist in the region's counterterrorism efforts. These include limited resources, capacity gaps in law enforcement and intelligence agencies, porous borders and issues related to the rule of law and corruption. The Western Balkans' complex ethnic and political landscape can also complicate cooperation and information sharing among states (Kudlenko, 2019).

Given the transnational nature of terrorism threats, international partners, including the European Union (EU), the United Nations and the United States, have provided substantial support to Western Balkan countries in their counterterrorism endeavours (Kudlenko, 2019). The EU, in particular, has played a pivotal role in promoting regional cooperation, offering financial assistance, and providing technical expertise to strengthen the region's counterterrorism capabilities (Herbert, 2022).

In addition to counterterrorism, counterintelligence efforts in the Western Balkans are crucial for safeguarding national and regional security (Foertsch, 1999). These efforts aim to detect, deter and mitigate espionage activities, unauthorized disclosure of classified information and the infiltration of foreign intelligence agencies. Given the region's historical and contemporary political complexities, counterintelligence is essential for preserving state sovereignty and protecting critical infrastructure (Heineman and Nomikos, 2022).

Counterintelligence in the Western Balkans faces its own set of challenges, including a legacy of mistrust and historical animosities among neighbouring countries, as well as the presence of foreign intelligence agencies seeking to exert influence and gather sensitive information (Heineman and Nomikos, 2022). The porous borders and fluid political dynamics in some Western Balkan states create opportunities for intelligence activities that threaten national security (Hughes, 1982; Foertsch, 1999).

Effective counterintelligence relies on coordination and information sharing among intelligence agencies at the national and regional levels (Foertsch, 1999). Building trust and cooperation among intelligence services is essential for detecting and countering espionage threats (Hughes, 1982). International partnerships, including those with NATO and EU intelligence bodies, contribute to strengthening counterintelligence capabilities in the Western Balkans (Heineman and Nomikos, 2022).

# Hawala system in Albania, Kosovo, North Macedonia and Montenegro

The Hawala system has deep-rooted historical and cultural significance in the Balkan region, including Albania, Kosovo, North Macedonia and Montenegro. These countries share historical, cultural and linguistic ties, which have facilitated the spread and continuity of the Hawala system across borders (Liargovas and Repousis, 2011; Arsovska, 2019). In this region, Hawala operates as an essential financial lifeline for communities, serving as an efficient means of transferring funds and conducting transactions, especially in areas with limited access to formal banking services (Han et al., 2022).

In Albania, Kosovo, North Macedonia and Montenegro, the Hawala system has played a significant role in mitigating economic challenges and facilitating cross-border trade and remittances (Arsovska, 2019). This informal network relies heavily on trust and personal relationships within close-knit communities (Hancock, 2008).

One key aspect of the Hawala system in this region is its role in diaspora communities. Many Albanian and Kosovar communities have established themselves abroad, particularly in Western Europe and the United States. The Hawala system serves as a conduit for remittances sent by Albanian and Kosovar diaspora members to support their families back home. This flow of remittances contributes significantly to the local economies of these countries and provides a lifeline for households (Liargovas and Repousis, 2011).

Despite its economic importance and cultural significance, the Hawala system in these Balkan countries also faces challenges. Its informality and lack of regulation raise concerns about the potential misuse for illicit financial activities, such as money laundering and

terrorism financing (Lodge, 2020). To address these challenges, governments in the region have taken steps to implement anti-money laundering and counterterrorism financing (AML/CTF) regulations. However, harmonizing these regulations across borders and fostering international cooperation remain complex tasks.

Efforts to regulate the Hawala system must strike a balance between preserving its legitimate role in facilitating financial transactions and preventing its misuse for illegal activities. Authorities in Albania, Kosovo, North Macedonia and Montenegro face the challenge of promoting financial transparency while respecting the cultural significance and historical importance of the Hawala system. This delicate balance requires a nuanced and collaborative approach that engages Hawala operators, communities, financial institutions and international partners (Liargovas and Repousis, 2011).

# **Challenges and Opportunities**

Identifying Challenges in Countering Terrorism and Intelligence Operations Financing: The battle against terrorism has evolved into a multifaceted and global challenge, with financial networks serving as a vital component of extremist organizations' operations. The financing of terrorism and intelligence gathering to track these financial flows have become integral aspects of counterterrorism efforts. However, countering terrorism financing (CTF) and intelligence financing pose several complex challenges that demand continuous adaptation and innovation.

One of the fundamental challenges in CTF is the sheer diversity of financing sources and methods employed by terrorist organizations. These groups have proven adept at adapting to anti-money laundering (AML) and counterterrorism financing regulations by using a variety of channels such as formal banking systems, crypto currencies, trade-based money laundering and charitable organizations (Lodge, 2020). This diversity demands a comprehensive and dynamic approach to monitoring and disrupting these financial flows (Lascaux, 2014).

Additionally, the globalization of financial systems presents hurdles in tracking terrorism financing. Money can move seamlessly across borders, making it difficult to pinpoint the origin and destination of funds. Terrorist groups often exploit this globalized financial system,

moving funds across multiple jurisdictions to evade detection. Effective coordination among international agencies and governments is essential to combat this transnational threat (Đorđević et al., 2018).

Furthermore, the emergence of crypto currencies as a means of raising and transferring funds has further complicated CTF efforts. Crypto currencies offer a level of anonymity and decentralization that makes them attractive to terrorists. Tracking crypto currency transactions requires innovative techniques and tools, as well as cooperation with crypto currency exchanges and blockchain analysis firms.

In the realm of intelligence operations financing, challenges are equally daunting. Intelligence agencies rely on substantial budgets and resources to carry out their missions effectively. Funding must be secured while ensuring the utmost discretion. Additionally, advances in technology have allowed for more sophisticated methods of intelligence gathering and espionage, which can be expensive to develop and maintain.

The issue of human capital is another significant challenge in intelligence financing. Recruiting and retaining skilled personnel is crucial, as intelligence agencies require experts in various fields, including cybersecurity, cryptography and data analysis. Competitive salaries and a conducive work environment are essential to attract and retain top talent in the intelligence field.

Moreover, the balance between privacy and national security is a critical challenge in intelligence operations financing. As governments seek to enhance their intelligence capabilities, they must navigate the delicate balance between safeguarding individual privacy and collecting information necessary for national security. Striking this balance requires legislative frameworks that protect civil liberties while allowing intelligence agencies to operate effectively (Heineman and Nomikos, 2022).

In addition, technological advancements pose both opportunities and challenges in the realm of intelligence operations financing. The proliferation of surveillance technologies, data analytics and artificial intelligence offers new tools for gathering and analysing intelligence. However, these technologies also raise concerns about their ethical use and potential abuses of power, necessitating stringent oversight and accountability mechanisms (Heineman and Nomikos, 2022).

Opportunities for Strengthening Counterterrorism and Counterintelligence Measures: In an increasingly interconnected world where the threat of terrorism remains a persistent concern, there are several critical opportunities for strengthening counterterrorism and counterintelligence measures. These opportunities encompass a broad spectrum of strategies, technologies and international collaborations that can enhance governments' ability to prevent and fight against terrorism. Some of these key avenues for bolstering counterterrorism and counterintelligence efforts are:

1. Enhanced intelligence sharing: Enhanced intelligence sharing in the realm of counterterrorism and counterintelligence is crucial for tackling the Hawala clandestine financial network (Lowe, 2014). Collaborative intelligence sharing among nations and intelligence agencies is vital to identify, track and disrupt these illicit financial flows effectively (Đorđević et al., 2018). By sharing actionable intelligence, such as transaction data, profiles of Hawala operators and emerging trends, countries can better understand the movements of funds within the Hawala system and identify potential links to terrorist financing (Rios. and Insua, 2011; Manjarrez, 2015).

Moreover, cooperation between governments and international organizations can help harmonize legal frameworks and regulatory standards related to Hawala, facilitating information exchange and enforcement across borders (Liashuk and Tsaruk, 2021). Enhancing intelligence sharing is not only a proactive measure to counter terrorism but also an essential aspect of protecting national security and maintaining global stability (Proksik, 2017; Richards, 2018). It enables a collective response to the evolving challenges posed by Hawala and underscores the importance of international collaboration in the fight against terrorism and illicit financial networks (Arsovska, 2019; Bures, 2010; Rahimi, 2021).

**2. Advanced data analytics:** Advanced data analytics plays a pivotal role in unravelling the intricate web of Hawala transactions and aiding authorities in countering its illicit activities. Hawala, as an informal and clandestine money transfer system, thrives on secrecy and obfuscation (Liashuk and Tsaruk, 2021). To combat this, advanced data analytics techniques offer a powerful tool for uncovering patterns, identifying anomalies and tracing the flow of funds within the Hawala

network (Lowe, 2014). By harnessing big data technologies and machine learning algorithms, law enforcement and intelligence agencies can sift through vast volumes of financial data to identify suspicious transactions, detect money laundering activities and uncover potential links to criminal organizations, including those involved in terrorism (Rios. and Insua, 2011; Lodge, 2020).

Additionally, these analytics tools can help predict future financial movements and trends within the Hawala system, allowing authorities to proactively target key players and disrupt illicit financial flows (Liashuk and Tsaruk, 2021). As Hawala continues to evolve and adapt to evade traditional detection methods, advanced data analytics serves as a crucial instrument in staying one step ahead in the ongoing battle against this clandestine financial network, ultimately enhancing global efforts to combat terrorism, money laundering and other illicit activities that exploit the Hawala system (Lodge, 2020).

3. Cybersecurity measures: Cybersecurity measures are becoming increasingly essential in addressing the vulnerabilities and risks associated with Hawala, an informal money transfer system often exploited for illicit financial activities (Kapsokoli, 2023). As Hawala transactions can now occur electronically through various channels, they are susceptible to cyber threats, including hacking, data breaches and fraud (Lowe, 2014). Implementing robust cybersecurity measures is imperative to protect the integrity of digital Hawala transactions and prevent unauthorized access or manipulation of sensitive financial data. This includes the encryption of communication channels and databases, stringent user authentication protocols, continuous monitoring for suspicious activities and regular security audits (Kapsokoli, 2023).

Furthermore, educating Hawala operators and users about cybersecurity best practices is essential to create a culture of vigilance. By fortifying cybersecurity in the Hawala ecosystem, authorities and financial institutions can not only thwart money laundering and terrorist financing but also safeguard the financial interests of individuals who rely on this system for legitimate transactions, fostering trust and security within the informal financial sector (Lodge, 2020). As Hawala continues to evolve in the digital age, effective cybersecurity measures are paramount in maintaining the integrity of these transactions while curbing their potential misuse for illegal activities (Rahimi, 2021).

4. Countering radicalization online: Countering radicalization online within the context of Hawala presents a multifaceted challenge that demands a proactive and comprehensive approach (Brown, 2011). Extremist groups often exploit the anonymity and unregulated nature of Hawala transactions to fund their activities and facilitate recruitment (Passas, 2017). To address this issue, it's crucial to engage in monitoring and intervention in the digital realm. Online platforms, social media and encrypted messaging services used by radicalized individuals and recruiters must be closely monitored. Collaboration between governments, financial institutions and tech companies is essential to identify and track suspicious financial activities while respecting privacy and civil liberties (Kudlenko, 2019).

In addition, counter-radicalization efforts should include targeted campaigns to raise awareness about the risks associated with extremist financing through Hawala. Empowering communities and individuals to recognize and report signs of radicalization and suspicious financial transactions is key to preventing its spread. In summary, countering radicalization online in the context of Hawala requires a proactive and cooperative approach that combines monitoring, intervention, awareness and community engagement to disrupt the illicit financial flows that sustain extremist activities while safeguarding online freedoms and privacy (Brown, 2011).

5. Community engagement: Community engagement is a vital component in addressing the complexities of Hawala, an informal money transfer system deeply rooted in many regions (Marrero Rocha, 2018). Hawala plays a significant role in the financial lives of communities and it is essential to involve these communities in efforts to combat its potential misuse for illicit activities such as money laundering and terrorism financing (Lodge, 2020). Establishing trust and collaboration with local communities is key to understanding the dynamics of Hawala networks, identifying irregularities and preventing abuse (Kudlenko, 2019). By fostering open dialogues and providing education about the risks associated with illicit Hawala transactions, authorities can empower communities to recognize and report suspicious activities (Rahimi, 2021).

Moreover, community-based initiatives can help legitimize Hawala operations by encouraging compliance with anti-money laundering and counterterrorism financing regulations while preserving the legitimate financial needs of individuals who rely on the system. In essence, community engagement not only strengthens the capacity to combat Hawala-related illicit activities but also builds resilience against extremism, promotes financial inclusion and contributes to more effective and culturally sensitive countermeasures in regions where the Hawala system is prevalent.

6. Soft power and diplomacy: Soft power and diplomacy offer valuable tools in dealing with Hawala, an informal money transfer system often associated with financial opacity and illicit activities. Instead of solely relying on punitive measures, adopting a diplomatic approach that incorporates soft power elements can help build trust, cooperation and compliance within Hawala networks (Rahimi, 2021). Diplomatic efforts can involve engaging with Hawala operators, communities and countries where the system is prevalent, emphasizing dialogue and mutual understanding. By fostering relationships and open channels of communication, authorities can encourage Hawala operators to adopt best practices, implement anti-money laundering and counterterrorism financing regulations voluntarily and report suspicious transactions. Soft power elements, such as cultural exchanges and educational programs, can also be leveraged to promote financial transparency and awareness about the risks associated with Hawala misuse (Müller, 2012).

Furthermore, diplomatic channels can facilitate international cooperation and agreements on regulating Hawala, ensuring consistency in addressing this global issue. In summary, integrating soft power and diplomacy into efforts to deal with Hawala can create an environment of collaboration and compliance rather than confrontation, promoting effective regulation while respecting cultural sensitivities and preserving the essential financial services that the Hawala system provides to communities around the world.

**7. International cooperation:** International cooperation is indispensable when dealing with the challenges posed by Hawala, an informal money transfer system prevalent in many parts of the world (Rahimi, 2021). Hawala's transnational nature necessitates a united front in tackling its potential misuse for illicit activities such as money

laundering and terrorism financing (Liashuk and Tsaruk, 2021). Effective international cooperation involves sharing intelligence, best practices and regulatory frameworks among nations and international organizations (Rios. and Insua, 2011; Kudlenko, 2019). It also includes promoting standardized approaches to Hawala regulation and compliance, ensuring that one country's efforts do not inadvertently shift illicit activities to another jurisdiction (Gibas-Krzak, 2013). Collaborative efforts can extend to capacity-building programs that assist countries with weaker regulatory frameworks in strengthening their anti-money laundering and counterterrorism financing measures (Jamwal, 2002; Proksik, 2017).

Moreover, promoting dialogue and trust among nations and Hawala operators is crucial in fostering a cooperative environment where illicit financial flows can be detected, disrupted and prevented more effectively. By pooling resources and knowledge, nations can better understand and combat the intricacies of Hawala networks while respecting cultural sensitivities and preserving the legitimate financial services that Hawala provides. Ultimately, international cooperation stands as a linchpin in addressing Hawala's challenges on a global scale, ensuring that efforts to combat its misuse are coordinated, comprehensive and effective across borders (Bures, 2010).

**8. Deradicalization and rehabilitation programs**: De-radicalization and rehabilitation programs play a pivotal role in dealing with Hawala, as they address not only the financial aspects but also the broader context of extremism and illicit financing (Passas, 2017). Recognizing that Hawala can be exploited by terrorist groups for their funding needs, these programs aim to disengage individuals involved in extremist activities, including those who may misuse Hawala networks (Müller, 2012). By providing individuals with an opportunity to disengage from radical ideologies and reintegrate into society, deradicalization and rehabilitation programs can indirectly disrupt the flow of funds to extremist organizations (Kudlenko, 2019). These programs typically involve counselling, education, vocational training and psychological support to help individuals transition away from extremist beliefs and behaviours (Marrero Rocha, 2018).

Additionally, they can incorporate financial literacy components to raise awareness about the risks of engaging in Hawala transactions for illicit purposes. By addressing both the financial and ideological

dimensions of extremism, deradicalization and rehabilitation programs contribute to a more holistic and sustainable approach to countering the misuse of Hawala. Such programs not only help individuals disentangle from extremist networks but also prevent the recurrence of radicalization and related financial activities, ultimately fostering greater social stability and security.

- **9. Resilience and preparedness:** Resilience and preparedness are critical aspects of dealing with the challenges presented by Hawala, an informal money transfer system with potential vulnerabilities to illicit financial activities. Financial institutions and Hawala operators need to be adequately trained and equipped to identify and report suspicious transactions, thereby fortifying the financial system's ability to withstand attempts at misuse (Rahimi, 2021). Preparedness, on the other hand, entails a proactive stance in anticipating and addressing potential threats within the Hawala system. This involves developing contingency plans and response mechanisms to react swiftly to any signs of illicit financial activity. Law enforcement agencies, in collaboration with financial institutions and regulators, should be well-prepared to investigate and prosecute cases related to terrorism financing through Hawala channels (Bures, 2010).
- **10. Border security:** Border security and travel monitoring are pivotal elements in dealing with Hawala, an informal money transfer system that often transcends national boundaries (Liashuk and Tsaruk, 2021). To effectively combat the misuse of Hawala for illicit purposes, countries must bolster their border security measures to detect and interdict suspicious financial movements. This includes enhancing screening procedures at border crossings and airports, utilizing advanced technologies for detecting large sums of cash and sharing intelligence on potential Hawala networks with neighbouring countries (Jeandesboz, 2020). Additionally, travel monitoring plays a crucial role in tracking individuals involved in Hawala transactions, as they may travel internationally to engage in illicit financial activities (Manjarrez, 2015). Authorities should maintain watch lists of individuals associated with Hawala networks and collaborate with immigration and law enforcement agencies to flag and investigate suspicious travel patterns (Léonard, 2010; Arsovska, 2019). By fortifying border security and travel monitoring efforts, countries can disrupt the flow of funds through

Hawala networks and ensure that individuals involved in illicit financial activities face greater scrutiny and accountability at international entry and exit points (Léonard, 2010). This comprehensive approach is essential in mitigating the risks associated with Hawala and preventing its misuse for activities such as money laundering, terrorism financing and illicit trade (Arsovska, 2019; Jeandesboz, 2020).

Subsequently, the fight against terrorism is an ongoing and complex endeavour that requires multifaceted approaches (Manjarrez, 2015). By capitalizing on opportunities such as advanced intelligence sharing, technology utilization, community engagement and international cooperation, nations can strengthen their counterterrorism measures and work collectively to mitigate the global threat of terrorism (Lowe, 2014). Embracing these opportunities ensures that counterterrorism efforts remain adaptable and effective in the face of evolving threats (Liashuk and Tsaruk, 2021).

#### **Conclusions**

The Hawala system in the Western Balkans represents a unique and deeply ingrained facet of the region's socio-economic landscape. Its historical and cultural significance, coupled with its efficiency in facilitating cross-border transactions and remittances, has allowed it to persist despite the challenges posed by formal banking and regulatory systems. However, this informality and lack of oversight have also made the Hawala system vulnerable to exploitation for illicit financial activities, including money laundering, intelligence operations and terrorism financing.

Addressing these challenges requires a balanced and multifaceted approach that acknowledges the legitimate role of the Hawala system while mitigating its potential risks. Regulatory measures, such as antimoney laundering (AML) and counterterrorism financing (CTF) regulations, are essential tools to enhance transparency and oversight. However, harmonizing these regulations across borders and fostering international cooperation remain complex tasks, given the transnational nature of the Hawala system.

Furthermore, Western Balkan communities' engagement and awareness-building efforts play a crucial role in fostering cooperation and trust within Hawala networks. Governments and international

organizations should collaborate with Hawala operators, communities and financial institutions to promote best practices and provide education about the risks associated with the misuse of the system. The goal is to empower individuals to recognize and report suspicious activities while preserving the legitimate financial services that Hawala provides to communities worldwide.

Additionally, research and development initiatives, including advanced data analytics and technological innovations, can offer effective tools for tracking, monitoring and analysing Hawala transactions. These innovations can help authorities gain insights into the flow of funds within Hawala networks and detect patterns indicative of illicit financial activities.

Ultimately, international cooperation is paramount in addressing the Hawala system's challenges comprehensively (Rahimi, 2021). Given its propensity to operate across borders, countries in the Western Balkans must collaborate with their neighbours and international partners to harmonize regulatory standards, share intelligence and coordinate response efforts. Public-private partnerships can also play a pivotal role in encouraging cooperation between financial institutions and Hawala operators.

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